**ASSIGN ROLES & USERS TO GROUPS**

**Assign Roles & Users Certificate Group:**

|  |  |
| --- | --- |
| Date | **25 June 2025** |
| Team ID | **LTVIP2025TMID29036** |
| Project Name | **Streamlining Ticket Assignment for Efficient Support Operations** |
| Maximum Marks | **5 Marks** |

1. Open service now.
2. Click on All  >> search for tables.
3. Select tables under system definition.
4. Select the certificates group.
5. Under group members.
6. Click on edit.
7. Select Katherine Pierce and save
8. Click on roles
9. Select Certification\_role and save